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289.259.9169 or 416.520.3038

PRIORITY RETURN VISIT

DATE (MM/DD/YY)

CUSTOMER NAME

PHONE NUMBER

PRIOR R.O. DATE

PRIOR R.O. NUMBER

TECHNICIAN

ADVISOR

CUSTOMER CONCERN

CAUSE OF CONCERN

CORRECTIVE ACTION TAKEN

DOLLAR AMOUNT (\$)

CHARGED TO

RETURN ANALYSIS

WRONG DIAGNOSIS

FAILED PART

COMMUNICATION ERROR

OTHER

VEHICLE INSPECTED AND SIGNED OFF BY: _____

SERVICE MANAGER: _____